



February 12, 2019

Mr. John Richards
Tree Care Enterprises, inc.
5563 Kilburn Avenue
Rockford, IL 61101

Dear John,

The signed yellow copy of the lawn maintenance schedule is attached. However, I am not sure how long it will be in effect because we are building a condo at Wesley Willows and we will be putting our home on the market sometime in March.

Our home is slightly over 51 years old and your very successful company is celebrating its 40th anniversary. I do not recall exactly when, but early on we got together for care of our trees. Doug has done an exceptional job and I always look forward to our annual meeting. However, on some things he has been able to maintain a majority with the help of Sue Humphris to keep me from wanting him to cut down too many things at the wrong time. Doug has also maintained the health of a large oak tree in the backyard. If that had ever died, the house would have been in the wrong location.

When we put the 2nd addition on the house back in 2000, you and your crew did a terrific job replacing the patio. Sometime after that, Kim took over the yard work and I can't tell you what a great job she has done.

Whenever I am trying to set an appointment with either Doug or Kim, I intentionally call the office because it is fun talking to Laurie and the other ladies in the office.

John, you have created a great company because of exceptional people. Sue and I thank all of you for your great help over the years. We will miss the relationships and service when we do move to Wesley Willows.

Very truly yours,

A handwritten signature in cursive script that reads "Sue & Tom Humphris".

Sue & Tom Humphris